## SPOC, LLC

February 23, 2009

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Suite TW-A325 Washington, DC 20554

Re:

Certification of CPNI Filing

EB Docket No. 06-36

SPOC, LLC

499 Filer ID #: 826868

Dear Ms. Dortch,

In compliance with the FCC's Public Notice DA 08-171 (released on January 29, 2008) SPOC, LLC hereby files its report providing its annual CPNI officer certification and accompanying statement explaining how its operating procedures ensure compliance with the FCC's CPNI rules.

Should you have any questions or need additional information, please contact the undersigned.

Sincerely,

Michael Hosier

President

cc: Best Copy and Printing, Inc. via email to fcc@bcpiweb.com

1300 S. Neil Champaign, IL 61820 PHONE

(217) 359-4282 (217) 398-5923

## SPOC, LLC

## Annual 47 C.F.R. §: 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for: 2008

Date filed: February 23, 2009

Name of company(s) covered by this certification: SPOC, LLC

Form 499 Filer ID: 826868

Name of signatory: Michael Hosier

Title of signatory: President

I, Michael Hosier, certify that I am an officer of the company named above ("Company"), and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the CPNI rules of the Federal Communications Commission ("Commission"). *See* 47 C.F.R. § 64.2001 *et seq.* 

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the Company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules.

The Company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission) against data brokers in 2008. The Company is not aware of any attempts by pretexters to access the CPNI of Company customers and thus has not had to take any actions against data brokers. The Company has taken steps to protect CPNI from unauthorized access and has described these steps in the accompanying statement.

The Company has not received any customer complaints in 2008 concerning the unauthorized release of CPNI.

I hereby certify that the statements contained within this certification along with the accompanying statements are accurate, complete and in accordance with FCC rules.

Signed /// V

Date 2-23-09

1300 S. Neil Champaign, IL 61820 PHONE

(217) 359-4282 (217) 398-5923

## Accompanying Statement to Annual CPNI Compliance Certification for SPOC, LLC 499 Filer ID 826868

SPOC, LLC (hereinafter "Company") has not used CPNI except as included in 47 U.S.C. 222(d) exceptions.

The Company has not sought customer approval of the use of CPNI since CPNI is not used.

The Company has trained all personnel with access to CPNI as to the identification of CPNI and when CPNI may be used and has an express disciplinary process in place for any improper use of CPNI.

The Company has not used CPNI in any sales or marketing campaign.

No outbound sales and marketing campaign can be conducted without management approval and any such campaign would require supervisory review to assure compliance with the CPNI rules.